

ONWARD

MTCC Enhanced Safe Events Guide

Welcome back!

Things may be different, but our dedication to our community, our customers and our industry remains the same. Our facility is committed to ensuring the health and safety of all visitors, employees, and contractors.

The Guest Experience



Designated Entrance

Attendees will enter our facility through one designated entrance and will be subject to screening. We will require that visitors wear a mask and ask that they use hand sanitizer.



Directional Signage

Signage, including floor markings and digital signs, will be displayed throughout our centre outlining safety protocols. Attendees will be advised on how to wear PPE and practice safe physical distancing.



Enhanced Sanitizing

The frequency of cleaning and sanitizing has been increased in all public spaces with an emphasis on frequent contact touch points.



Increased Air Circulation

The volume of fresh air intake has been increased significantly and regular air quality testing will ensure maximum fresh air exchange.



Meeting Rooms and Exhibit Halls

Set ups for all meeting rooms have been revised to ensure that physical distancing guidelines and other Ministry of Health recommendations are diligently followed.



Food and Beverage

Single points of entry or one-way traffic zones will be implemented for most food & beverage services. Service areas will be clearly marked for appropriate physical distancing, supervised and directed by management and staff.



Parking

Onsite parking is available. Frequent touch points in both garages will be sanitized frequently and touchless payment is encouraged.



Water

Bottle refilling stations will be available in pre-function spaces, however water drinking fountains will be disconnected. Personal refillable water bottles are encouraged.



Washrooms

Washrooms have been safely revised to limit the number of stalls and sinks available at a time. Signage and decals are clearly marked throughout.



Elevators and Escalators

Signage will be posted outside each elevator and escalator indicating the maximum number of attendees permitted and specific physical distancing protocols.



Retail Spaces

Occupancy limits will be enforced in retail spaces to allow for appropriate physical distancing. Touchless payment is encouraged.

Please visit
mtccc.com/onward
for more
information.